

# Geo Underwriting Services Limited Target Market Statement & Fair Value Assessment

Geo Underwriting Services Limited (GUSL) is a Managing General Agent (MGA) and predominantly a manufacturer or lead co-manufacturer of the products it distributes. GUSL acts at all times as agent of the Insurer in accordance with the terms of our delegated underwriting authority agreements.

GUSL has undertaken a Fair Value Assessment (FVA) in accordance with the enhanced product governance requirements introduced by the FCA through their General Insurance Pricing Principles (GIPP) market study PS21/5.

This document is intended to provide a summary of the Fair Value Assessment outcome as well as pertinent information relating to the identified Target Market. It Is Intended for use by our distributors, not for customers.

Product	N&G Commercial Combined Marine
<b>Class of Business</b>	Marine Trades
Capacity	HCC Tokio Marine
Geo's Role	Lead Co-Manufacturer
Date of FVA	Nov-25

# Fair Value Assessment Output

As per our regulatory responsibilities under PROD 4.2, this product has been subject to our Product Governance Process and has been approved by our Product Governance Committee as offering Fair Value both now and in the foreseeable future.

In undertaking the Fair Value Assessment, a wide range of factors were considered including, but not limited to, the following;

- The complexity of the insurance product.
- The nature of the product including key benefits and any limitations
- The characteristics of the target market including policy stakeholders and consideration of customers with vulnerable characteristics.
- The type and quality of services provided to customers.
- The distribution channel including any remuneration information and the expected total price to be paid.
- Appropriate data including claims frequencies, claim acceptance rates, average claim pay outs, loss ratio, customer tenure, cancellation rates and complaints data.
- The likelihood of customers not receiving good outcomes / fair value
- any conflicts of interest and where they arise how they are mitigated





#### **Product Features**

A Marine Trades insurance product offers tailored protection for businesses operating in the marine sector such as boat builders/repairers, suppliers, boat yards, and vessel operators and generally businesses supporting the pleasurecraft and marine sector.

# The Customer need which is met by this Product

- A Marine Trades Insurance policy meets the specific needs of businesses operating in the marine sector by offering flexible, tailored protection. It provides essential cover for third-party and employer liabilities, ensuring financial stability in the event of a loss.
- 1. Property and Equipment cover. It can offer indemnity for material damage to the insureds buildings, contents, and stock, as well as financial protection against business interruption resulting from such damage. Coverage can also extend to loss or damage of owned goods whilst in transit and also to the insureds vessels, including their machinery, gear, and equipment.
- 2. Comprehensive Liability Protection. The policy can include liability coverage for the insured's legal liabilities to third parties and employees, arising from their marine operations, occupation of premises, or the supply of products. It can also provide protection against third-party property damage caused by sudden and accidental pollution events.3. Specialist Marine Trades Coverage. The policy can include coverage for Boat repairers liability, Marina operators liability, Ship repairers and charterers liability.

# Target Market - Customer whom the Product has been designed for

A UK registered company operating within the marine trade sector. This may include

- boat builders, suppliers, trades, and vessel operators.
- vessels being used, operated, constructed, or sold that are under 100 ft in length. However, vessels up to 150 ft in length for sail training can be considered.
- vessels being used, operated, constructed, or sold with a maximum individual hull risk of up to £3million.
- vessels that are registered within the UK.

# Customers for whom this product is unsuitable or would not provide the intended value

Non UK registered companies and the following:

- coverage for pleasure craft or private marine insurance.
- vessels not operated, constructed, or sold as part of a business.
- vessels exceeding 100ft in length or 150ft in length for sail training.
- vessels exceeding a maximum individual hull risk of up to £3million.
- Cargo-carrying vessels
- Fast passenger carriage vessels
- RIBs or speedboat trips
- Vessels used for water-skiing, towed inflatables, or banana boats.
- Immobile craft, such as restaurant boats or houseboats
- boat stock cover where vessel not owned by assured or not responsible for under a franchise.
- Vessels that are registered to anywhere outside UK, Isle of Man, Jersey, Guernsey.



# SPECIALIST INSURANCE SOLUTIONS

### Notable Exclusions or Circumstances where the Product will not respond

The following notable exclusions apply. In addition, Geo may impose further exclusions and restrictions at policy level based on the risk profile disclosed to us at quotation stage.

Deliberate acts of the policyholder are excluded from the cover provided by this product.

Damage to and the recall of products or contract work is excluded.

The product will not respond to claims relating to asbestos, loss of computer data, or arising from terrorism.

Contractual liabilities are excluded where they extend the policyholder's common law liability.

Cover excludes liability arising out of war or any nuclear incidents.

We recommend that all policy wordings are carefully checked by both the broker and the client to ensure the cover meets the client's requirements and to allow the client to make an informed decision on whether the product is suitable for them.

Copies of our Policy Wordings and Summaries/ IPID's are available upon request. Additionally, we are happy to provide additional training on the product if required

# Distribution Strategy

Our Distribution Strategy, approved by the Executive Committee & Board, is to wholesale products through third party insurance brokers & intermediaries. It is a core part of the MGA strategy to ensure our complex products are sold via regulated intermediaries who provide advised sales. The distribution chain can involve the use of sub delegated authority agreements, panel arrangements, aggregators and any other channels provided these are contractually authorised by capacity and risk assessed as part of our product approval process.

Risk based due diligence Is completed on all third parties in line with our Agents and Third-Party agency process. All intermediaries who transact business with us must meet a minimum level of due diligence and financial checks to maintain an ongoing terms of business agreement (TOBA).

Those who distribute products on our behalf must act in accordance with the customers demands and needs to ensure the product is distributed to the intended target market.

All intermediaries who distribute our products are reminded of their regulatory responsibilities to assess fair value to customers where separate fees are charged and/or premium finance is arranged. This also applies where an add-on product (not manufactured by us) is sold alongside the core product.

If a distributor identifies a product is not providing fair value as a result of the distributor's own arrangements, including remuneration, the distributer is obliged to notify Geo immediately. Geo will then assess the circumstances and take action as appropriate.

Commission, fees or charges passed onto the customer must be proportionate to the service provided and provide fair value.



# SPECIALIST INSURANCE SOLUTIONS

We will from time to time request additional management information from our distributors to support the fair value assessment process. This may include;

- •The type and amount of remuneration of each member in the distribution arrangement in relation to the core insurance product including commissions, fees and premium finance charges paid by customers and details of any additional products sold alongside it.
- •An explanation of the services provided by each member of the distribution arrangement.
- Confirmation from distributors that remuneration is consistent with their regulatory obligations.

Where information is not provided by a distributor, within a reasonable period of time, Geo Underwriting Services Limited reserves its rights to notify Insurers and/ or the FCA.

## **Product Approval Process**

Product oversight and governance controls are in place for the design, approval, distribution, and ongoing management of products throughout their lifecycle.

Our approach to manufacturing, co-manufacturing, and distributing insurance products is underpinned by a set of internal frameworks and controls to ensure we are;

- Providing customers with products and services that deliver fair value and are in their best interests both now, and in the reasonably foreseeable future.
- Adhering to regulatory and legislative requirements
- Delivering commercially viable, competitive, and sustainable products.

We maintain and operate an approval process for all of our insurance products, which is proportionate and appropriate to the nature of the insurance product, its complexities, value and associated conduct risk. Significant alterations to our existing products are also subject to the approval process.

# Product Feedback

We strongly encourage feedback from distributors on our products, services and distribution methods to help ensure they continue to deliver value now and for the foreseeable future. If you do have any feedback or concerns regarding this product and it's value please contact us via your usual GUSL representative.

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Date of Next Assessment	Nov-26